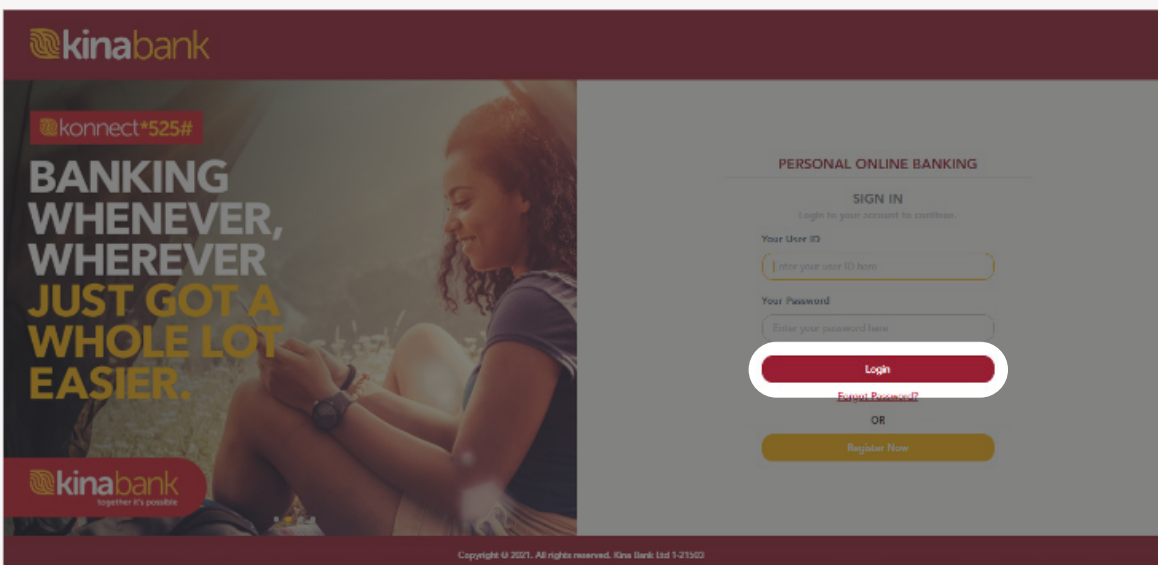


Single View User Guide.

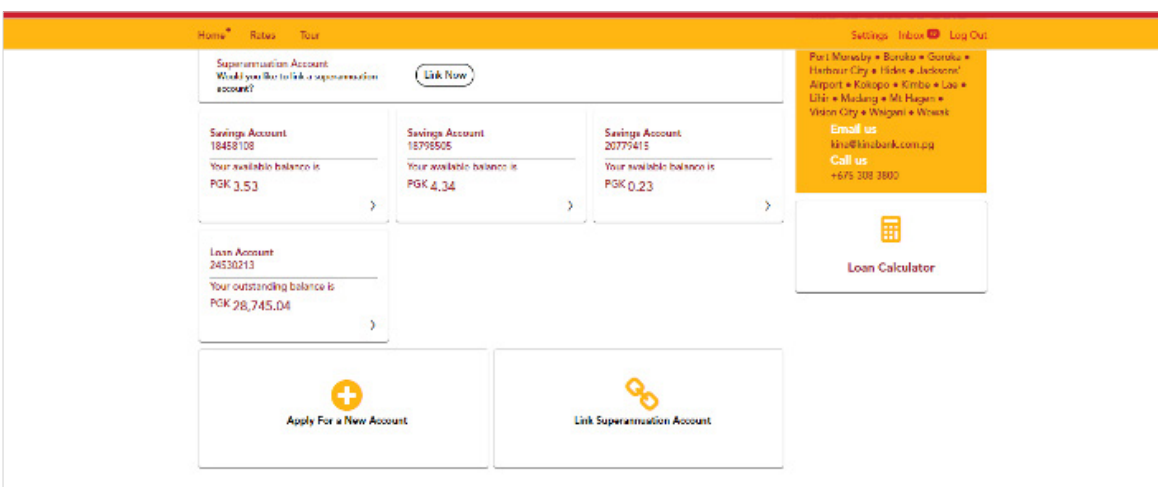
Link Superannuation Account

1 Go to Kina Bank Personal Online Internet Banking at <https://digital.kinabank.com.pg/retail/>

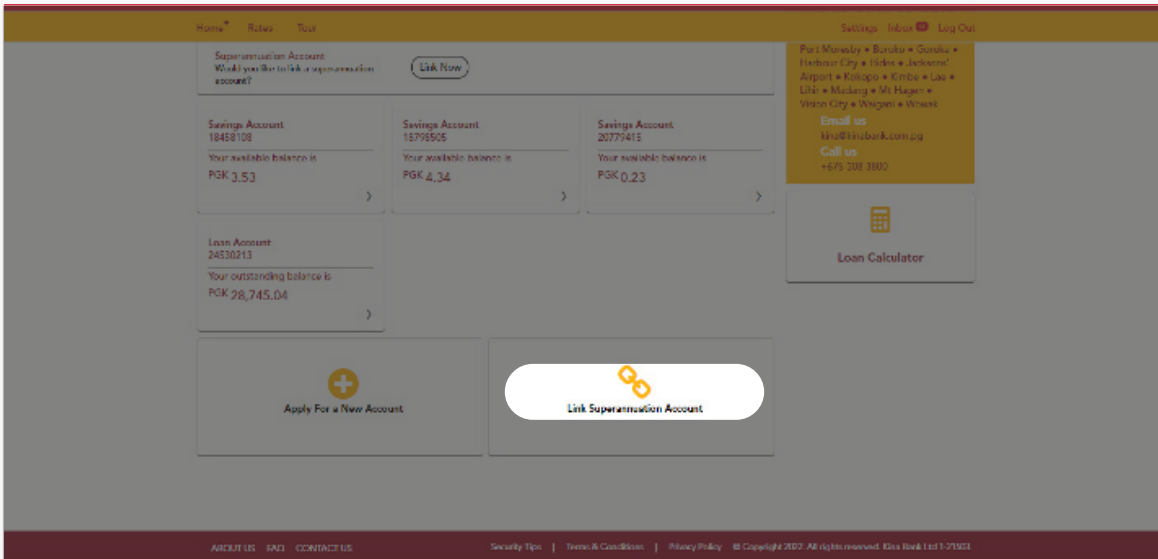
2 Enter userID and password and click **Login** button.



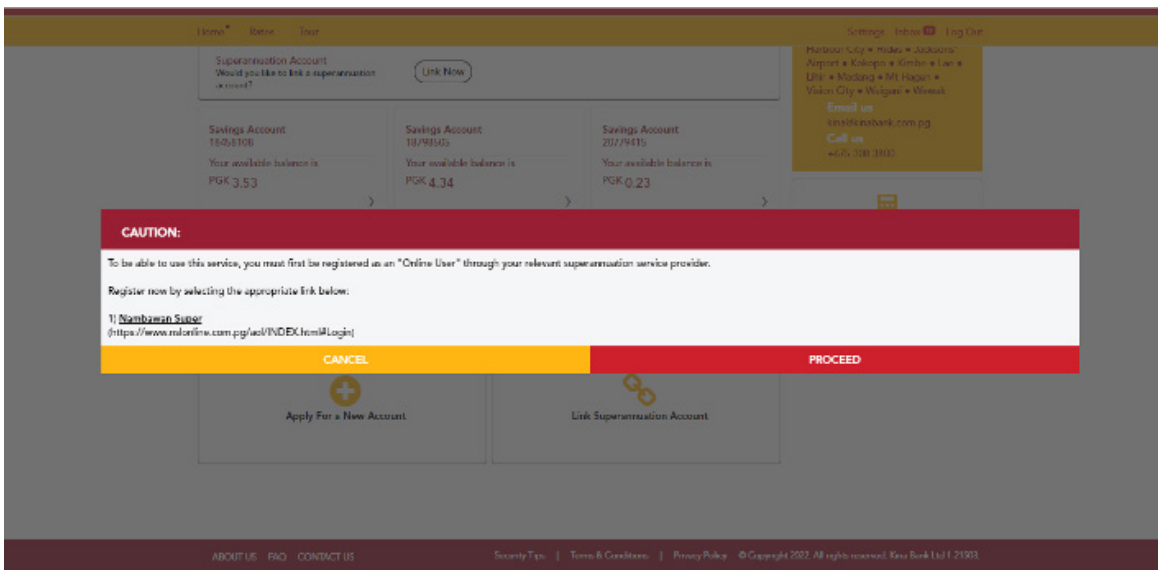
3 Once logged in, user will view the Account Overview Page.



- 4 Click on **Link Superannuation Account**. This is located on a tile at the bottom right of the screen.

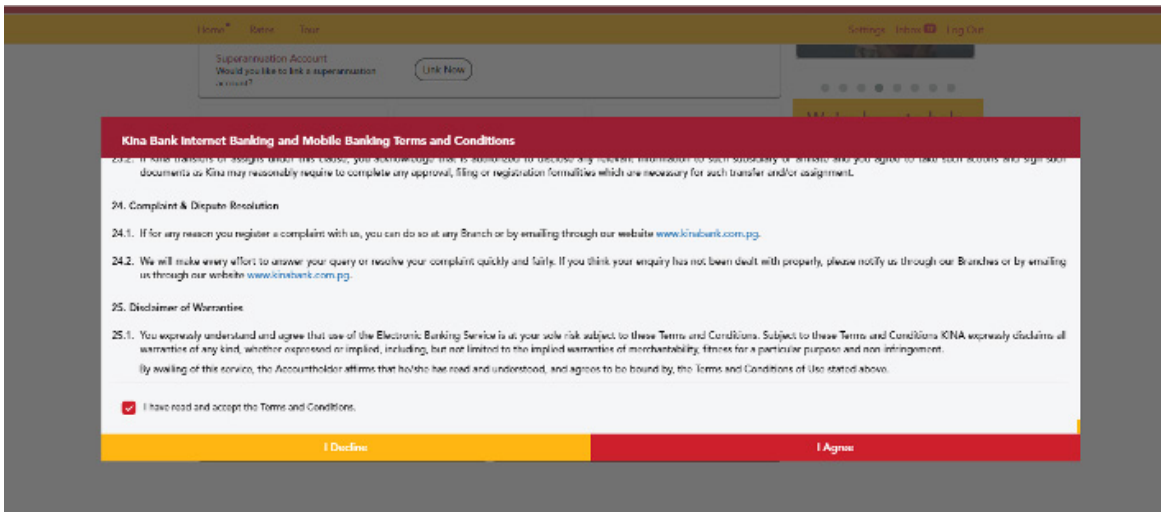


- 5 A Caution Box pops up. Read the instructions in the dialogue box.
Note: If you are not yet registered to Member Online with your respective superannuation fund, please browse the appropriate site as per the links provided in the Caution Box and follow the prompts there to register for Member Online. However, if you are already registered to Member Online, click on "PROCEED" to move on with the process.



- 6 Terms & Conditions for Kina Bank Internet Banking and Mobile Banking will appear in a dialogue box which will pop up on the screen. Ensure you read these before proceeding further.

7 Tick the checkbox and then click **"I Agree"** to proceed



Home* Rates Tour Settings Inbox Log Out

Supernnuation Account
Would you like to link a supernnuation account? [Link Now](#)

Kina Bank Internet Banking and Mobile Banking Terms and Conditions

consent to have the bank use your personal information for the purposes of providing you with services and products, and to receive any marketing information or such services or products. You agree to take such actions and sign such documents as Kina may reasonably require to complete any approval, filing or registration formalities which are necessary for such transfer and/or assignment.

24. Complaint & Dispute Resolution

24.1. If for any reason you register a complaint with us, you can do so at any Branch or by emailing through our website www.kinabank.com.pg.

24.2. We will make every effort to answer your query or resolve your complaint quickly and fairly. If you think your enquiry has not been dealt with properly, please notify us through our Branches or by emailing us through our website www.kinabank.com.pg.

25. Disclaimer of Warranties

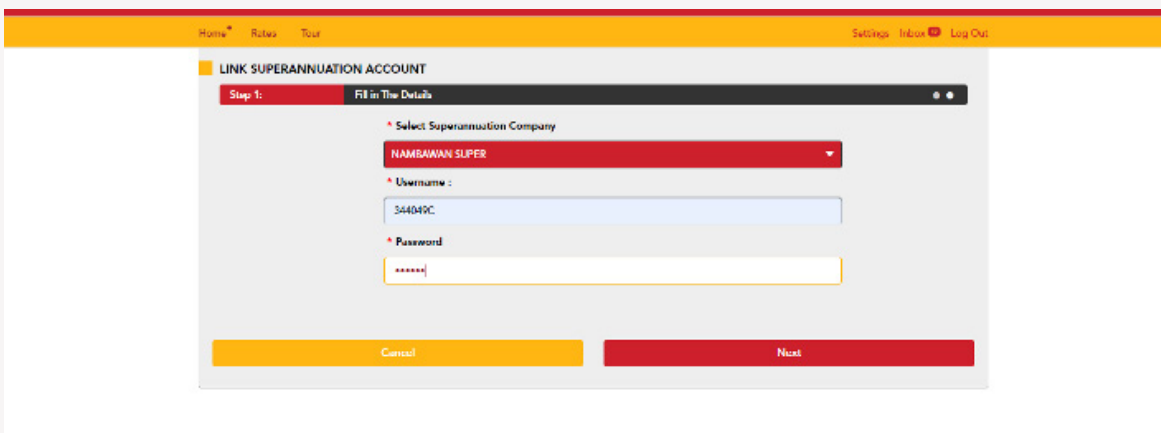
25.1. You expressly understand and agree that use of the Electronic Banking Service is at your sole risk subject to these Terms and Conditions. Subject to these Terms and Conditions KINA expressly disclaims all warranties of any kind, whether expressed or implied, including, but not limited to the implied warranties of merchantability, fitness for a particular purpose and non infringement.

By availing of this service, the Accountholder affirms that he/she has read and understood, and agrees to be bound by, the Terms and Conditions of Use stated above.

I have read and accept the Terms and Conditions.

[I Decline](#) [I Agree](#)

8 Click on the drop down to select your superannuation fund. Enter your Acurity Online credentials, and then click **Next** to proceed.
Note: User can expect to receive a One Time Password token to their mobile number.



Home* Rates Tour Settings Inbox Log Out

LINK SUPERANNUATION ACCOUNT

Step 1: **Fill in The Details**

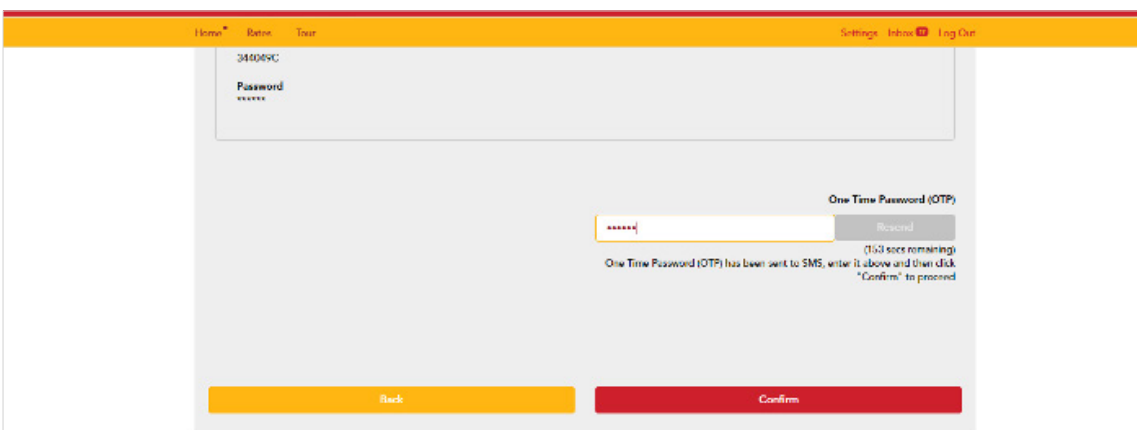
* Select Superannuation Company
NAMBAWAN SUPER

* Username :
344049C

* Password

[Cancel](#) [Next](#)

9 Enter the token number into the OTP field and press **"Confirm"**.



Home* Rates Tour Settings Inbox Log Out

344049C

Password

One Time Password (OTP)

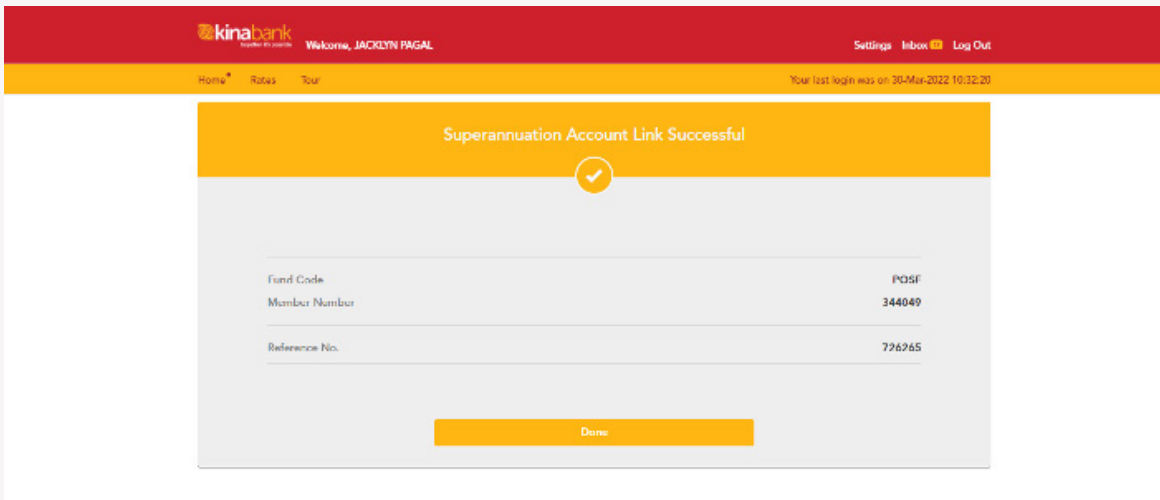
***** [Resend](#)

(1/3 uses remaining)

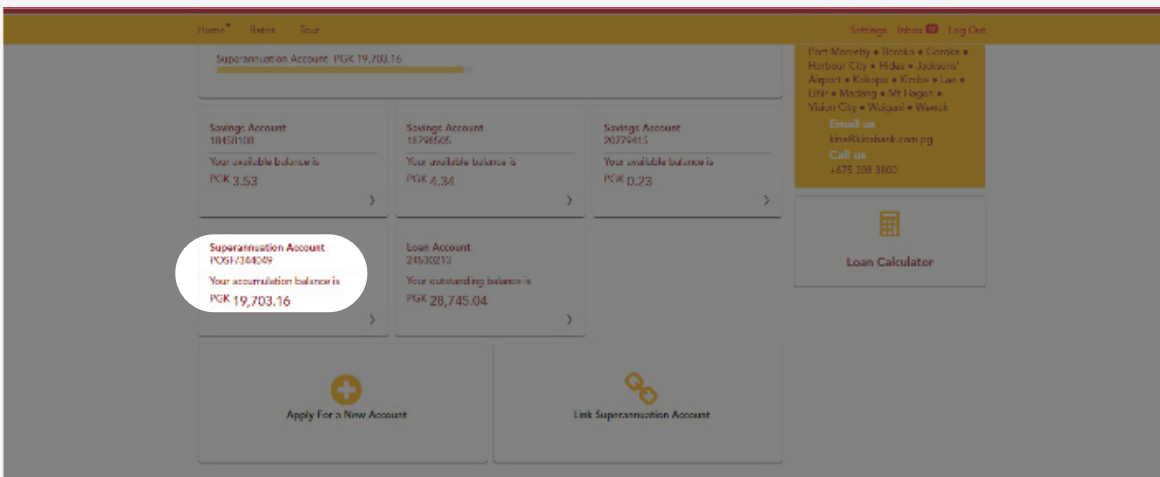
One Time Password (OTP) has been sent to SMS, enter it above and then click "Confirm" to proceed

[Back](#) [Confirm](#)

- 10 Superannuation account is successfully linked. Click on “Done” to go back to Account Overview.

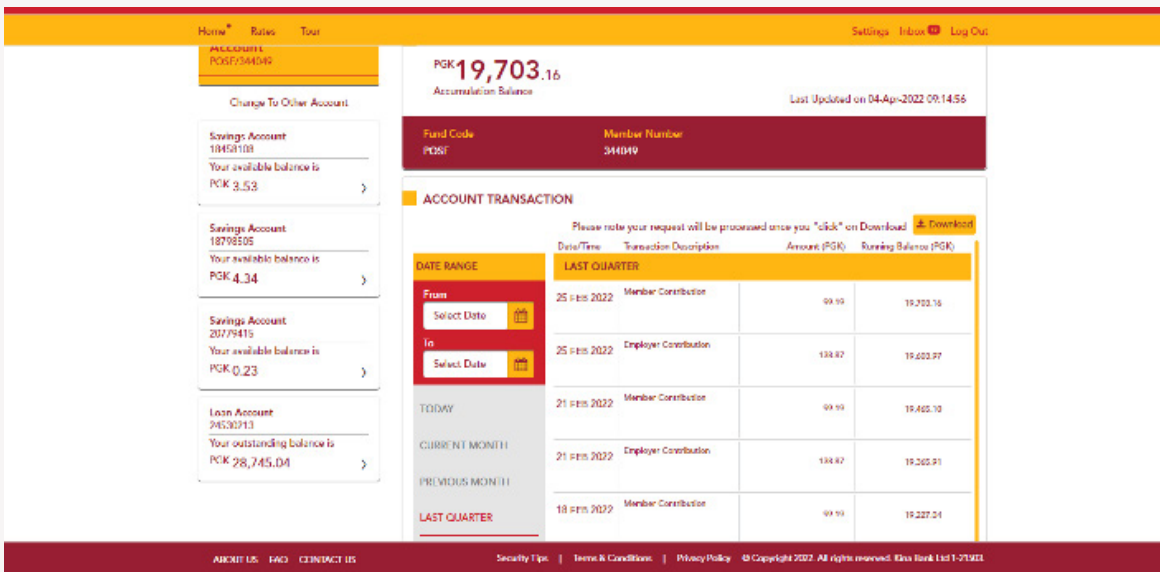


Outcome: User should view their superannuation account on the Account Overview screen.



View Superannuation Transaction History

- 1 Click on the Superannuation Account tile to expand the account details.
- 2 Select a Date Range from the options provided to view your superannuation transaction history.



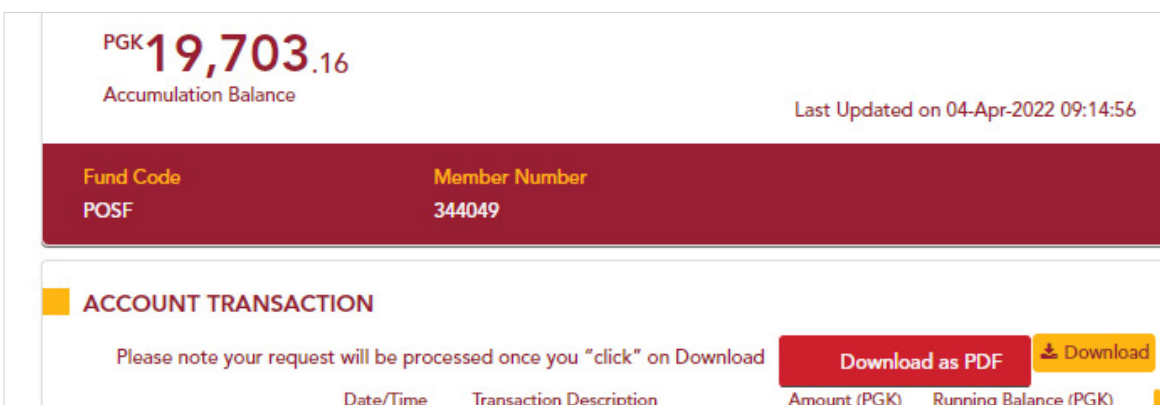
The screenshot displays the Kinabank Superannuation Account interface. At the top, there are navigation links for Home, Rates, and Tour, along with Settings, Inbox, and Log Out. The main section shows the Accumulation Balance as PGK 19,703.16, last updated on 04-Apr-2022 09:14:56. Below this, the Fund Code is POSF and the Member Number is 344049. The ACCOUNT TRANSACTION section is active, showing a table of transactions for the LAST QUARTER. A 'Download' button is visible next to the table header.

DATE RANGE	Date/Time	Transaction Description	Amount (PGK)	Running Balance (PGK)
LAST QUARTER	25 Feb 2022	Member Contribution	99.99	19,703.16
	25 Feb 2022	Employer Contribution	133.82	19,837.07
CURRENT MONTH	21 Feb 2022	Member Contribution	99.99	19,937.06
	21 Feb 2022	Employer Contribution	133.82	20,070.88
PREVIOUS MONTH	18 Feb 2022	Member Contribution	99.99	19,970.89

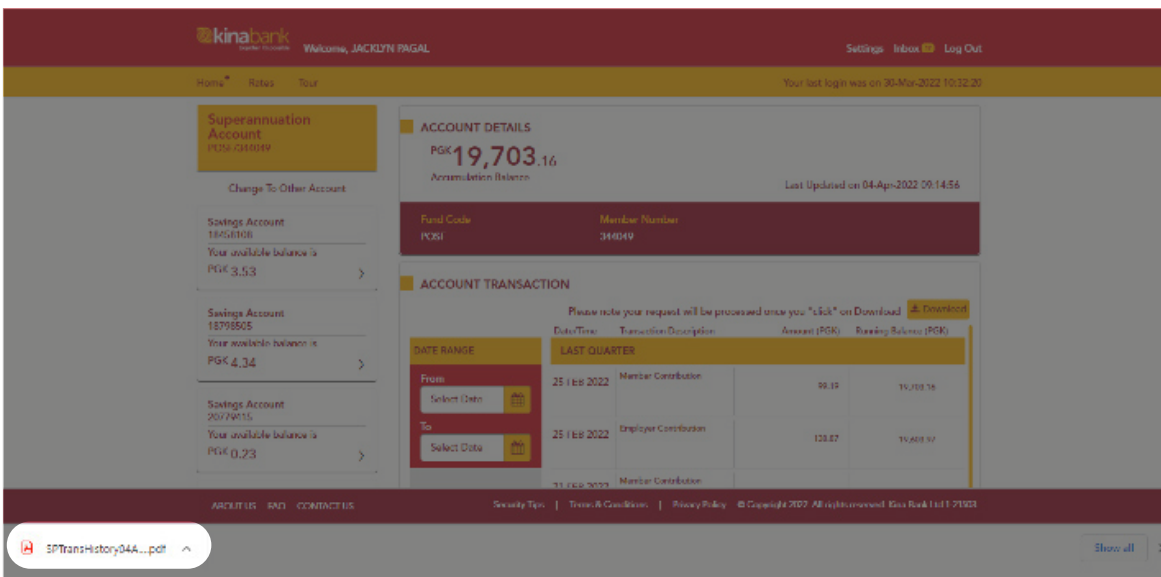
Outcome: User should be able to view their superannuation transaction history.

Download Superannuation Statement

- 1 Click on the **"Download"** button to download your superannuation statement. **Note:** The statements will be available in your browser downloads.



This close-up screenshot shows the 'ACCOUNT TRANSACTION' section. It features a 'Download as PDF' button and a 'Download' button with a download icon. Below the buttons, the table headers are visible: Date/Time, Transaction Description, Amount (PGK), and Running Balance (PGK).



Welcome, JACKLYN PAGAL

Settings | Inbox | Log Out

Home | Rates | Tour

Your last login was on 30-Mar-2022 10:32:20

Superannuation Account
PISA-GEN09V

Change To Other Account

Savings Account 1845H10B
Your available balance is PKK 3,53

Savings Account 13795505
Your available balance is PKK 4,34

Savings Account 20774915
Your available balance is PKK 0,23

ACCOUNT DETAILS

PKK **19,703.16**
Accumulation Balance

Last Updated on 04-Apr-2022 09:14:56

Fund Code: POBF | Member Number: 344042

ACCOUNT TRANSACTION

Please note your request will be processed once you "Click" on Download [Download](#)

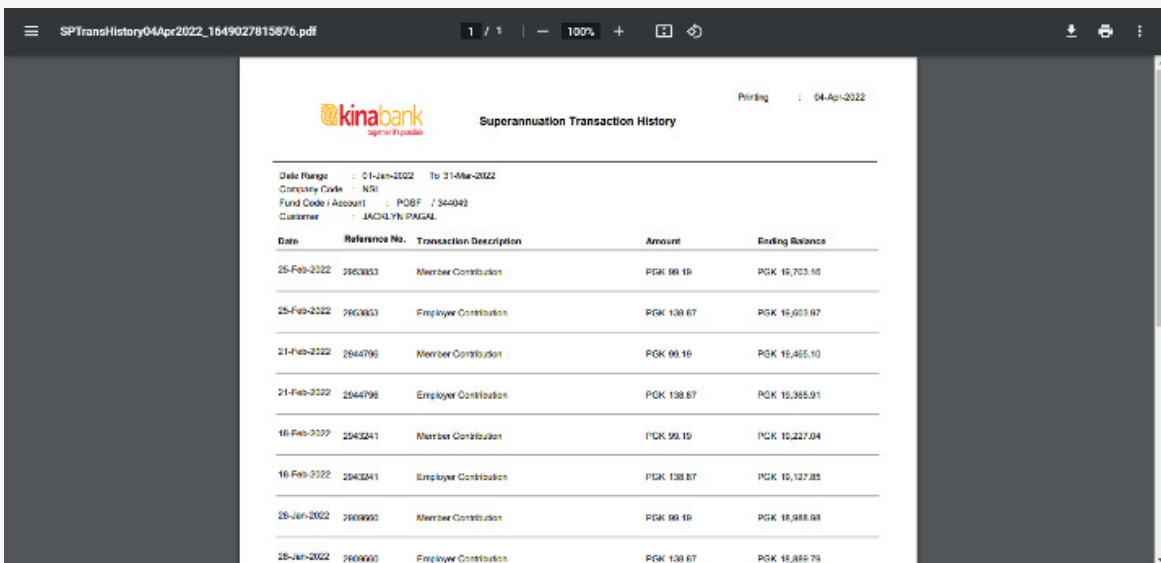
DATE RANGE	Date/Time	Transaction Description	Amount (PKK)	Running Balance (PKK)
LAST QUARTER				
From: 25 Feb 2022	25 Feb 2022	Member Contribution	99.19	19,703.16
To: 25 Feb 2022	25 Feb 2022	Employer Contribution	138.87	19,842.03
31 Mar 2022		Member Contribution		

ACQUIT | FID | CONTACT US

Security Tips | Terms & Conditions | Privacy Policy | © Copyright 2022 All rights reserved. Kinabank 1841 21003

SPTransHistory044...pdf

2 Click on the download to expand the statement.



SPTransHistory04Apr2022_1649027815876.pdf

1 / 1 | 100% +

Printing : 04-Apr-2022

kinabank Superannuation Transaction History

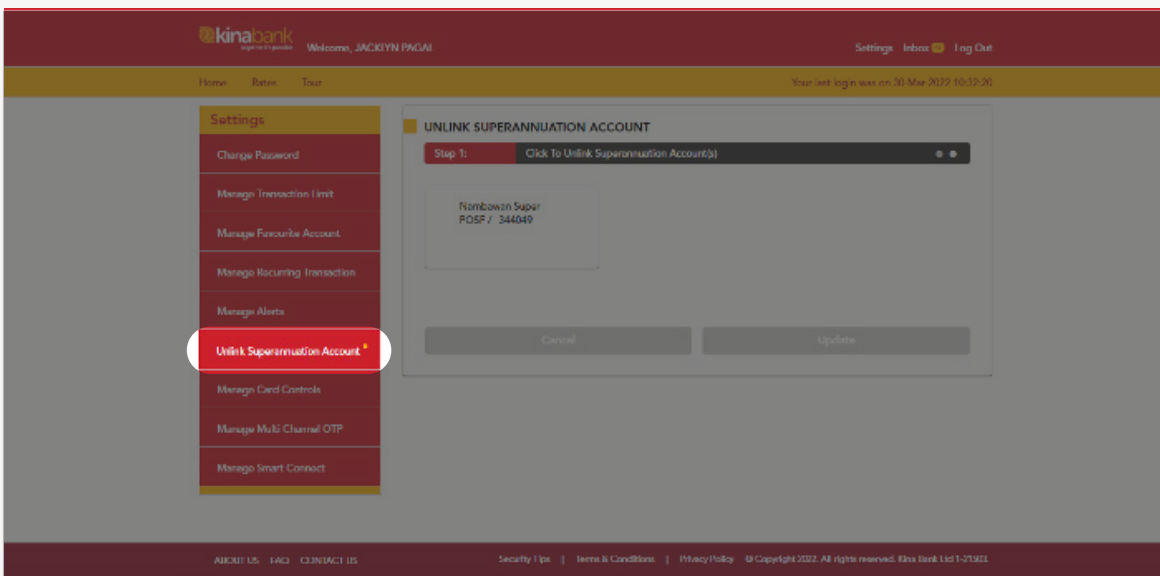
Date Range : 01-Jan-2022 To 31-Mar-2022
 Company Code : NSI
 Fund Code / Account : POBF / 344042
 Customer : JACKLYN PAGAL

Date	Reference No.	Transaction Description	Amount	Ending Balance
25-Feb-2022	2603003	Member Contribution	PKK 99.19	PKK 19,703.16
25-Feb-2022	2603003	Employer Contribution	PKK 138.87	PKK 19,842.03
21-Feb-2022	2644796	Member Contribution	PKK 99.19	PKK 19,941.10
21-Feb-2022	2644796	Employer Contribution	PKK 138.87	PKK 20,080.00
16-Feb-2022	2643241	Member Contribution	PKK 99.19	PKK 20,179.19
16-Feb-2022	2643241	Employer Contribution	PKK 138.87	PKK 20,318.06
25-Jan-2022	2600000	Member Contribution	PKK 99.19	PKK 20,417.25
25-Jan-2022	2600000	Employer Contribution	PKK 138.87	PKK 20,556.12

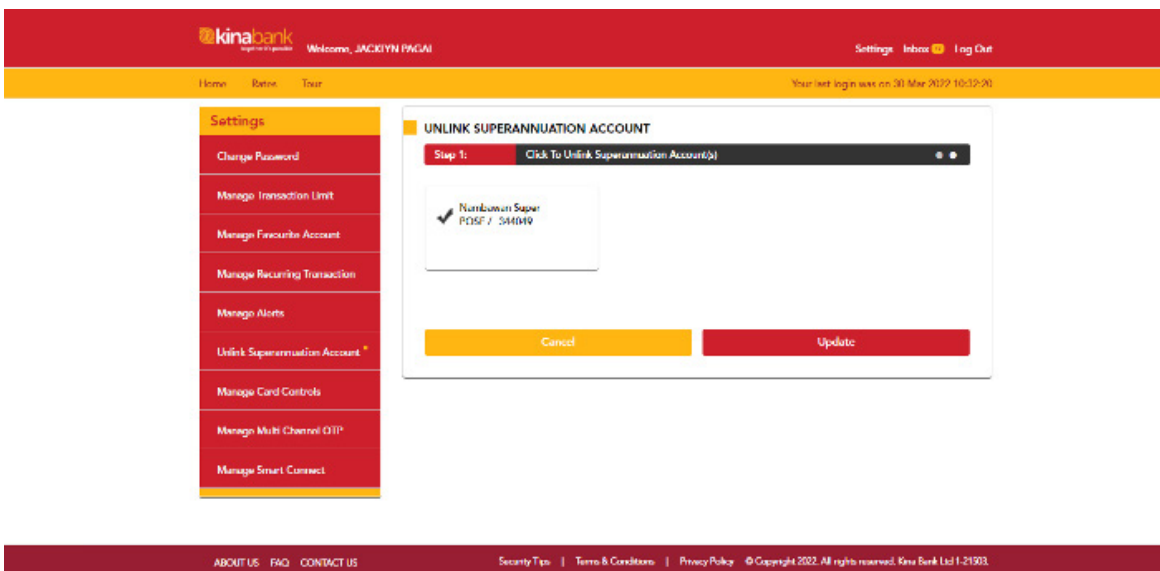
Unlink Superannuation Account

1 Go to account settings at the top right of the screen.

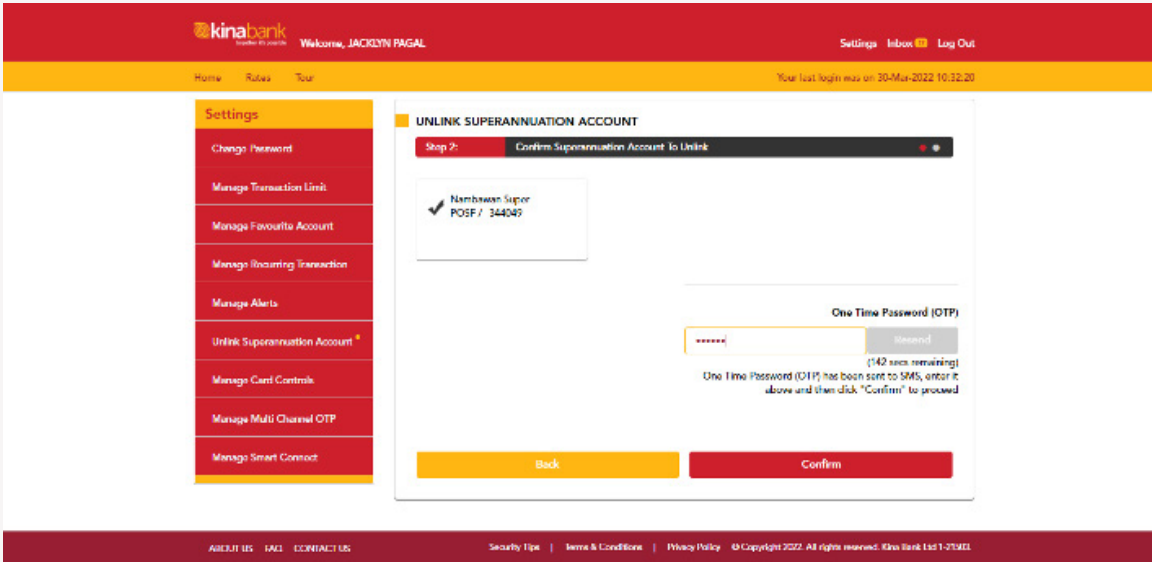
2 Click on **“Unlink Superannuation Account”**.



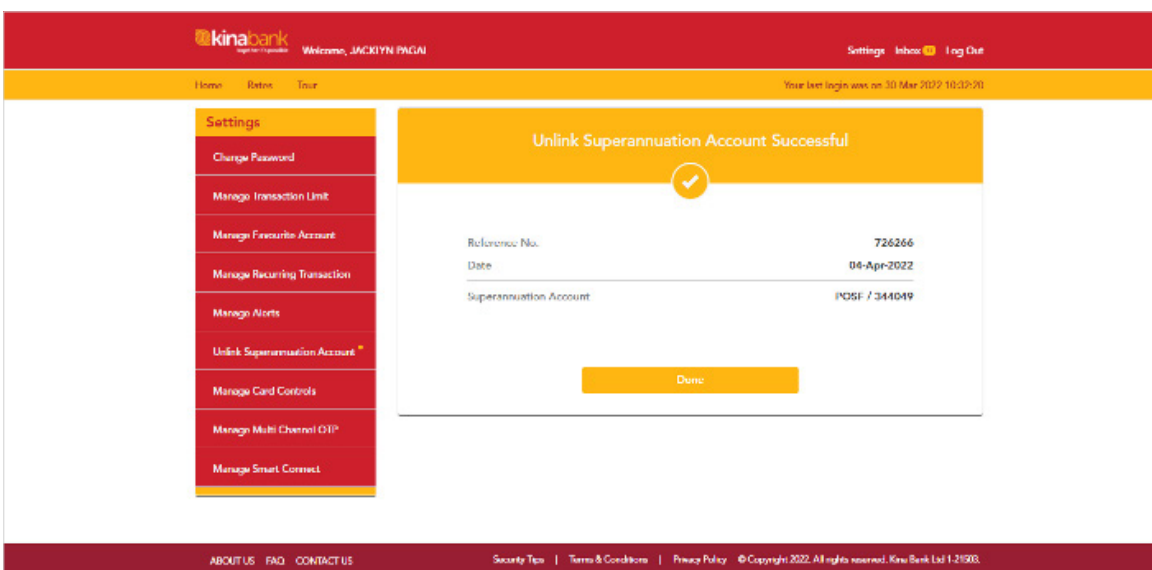
3 Click on the Superannuation account tile and select **“Update”**.



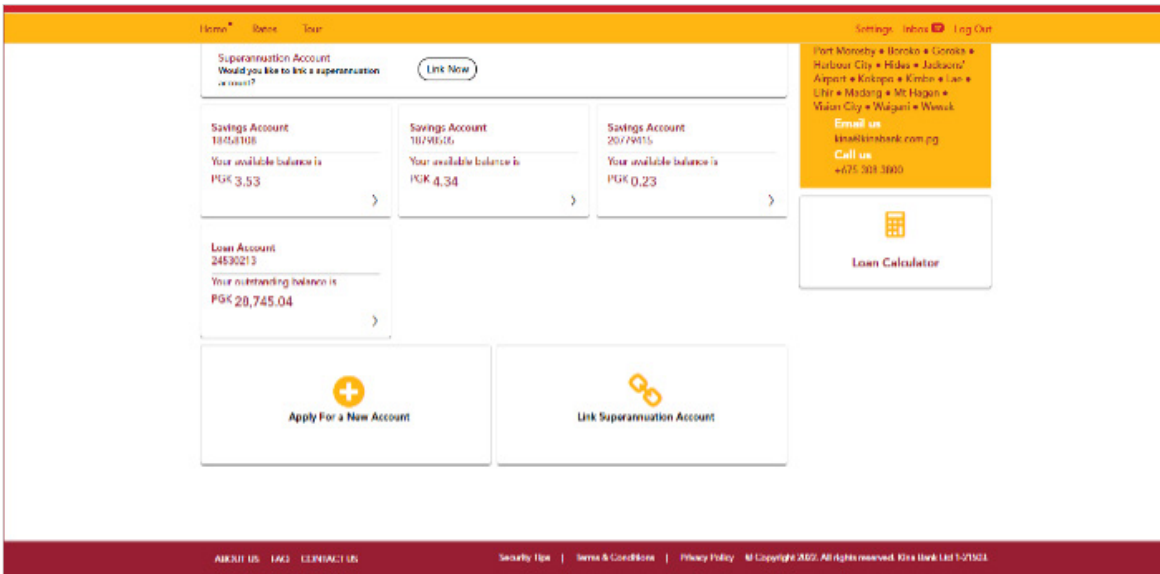
- 4 User should receive a One Time Password token to their mobile number. Enter the token number in the field and click on **"Confirm"**.



- 5 Superannuation account is successfully de-linked from Kina Bank Internet Banking. Click on **"Done"**.



5 ...continued



Outcome: Superannuation tile will no longer display on the Account Overview Page.