

Mobile Banking User Guide.

Now you can bank whenever, wherever, 24/7.

- Account enquiry
- Top-up services Easipay & mobile
- Payments
- Funds transfer
- My services

K Konned	ct	*525#
*5	25	5#
1 20	2	3 _{DEF}
<u>4</u> _{GHI}	5 JKL	6 MNO

Step 1: Dial *525# and press the call key.

Phone		۹ :		
Enter the last four digits of your Kina Bank Debit Card.				
Cancel		Send		
ا س	Z ABC	J DEF		
4 бні	5 JKL	6 MNO		

Step 5: Enter the last 4 digits of your local or visa debit card.

Phone		٩ :		
Your temporary mPIN must be changed. Please enter your new 4-digit mPIN.				
Cancel		Send		
н 20	ABC	DEF		
<u>4</u> _{GHI}	5 JKL	6 MNO		

Step 7: Once you receive the SMS containing your temporary mPIN, dial *525# and enter it. Then you will be asked to change it to a new mPIN. Enter your new mPIN and press send.



Step 2: Press 1 to continue. Press 2 to exit.



Step 6: Press 1 to confirm details and send. Press 2 to exit.



Step 8: Confirm that your new mPIN is correct, then press 1 to continue. Press 2 to exit.



Step 3: Enter your 8-digit account number and press send.

	٩ :	
t is unable to	validate	
Please call our Contact Centre on 180 1525 or 308 3800 for assistance.		
ОК		
ABC	5 DEF	
5	6	
	t is unable to ur Contact Ce or 308 3800 f OK ABC 5	

Note: If any of the information entered is incorrect, you will receive this error message.



Step 9: Confirmation screen for successful change of mPIN.



Step 4: Enter your date of birth and press send.

Phone		٩ :	
Thank you fo Konnect Mol	r signing up f bile Banking.	or Kina	
Your temporary mPIN Code will be sent via SMS.			
	OK		
1	2	3 DEF	
<u>4</u> _{GHI}	5 JKL	6 MNO	

Note: If all of the information is correct you will receive this confirmation screen.